

# The Whitehorse Practice

87 Whitehorse Road, Croydon CR0 2JJ

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## **PRIVACY STATEMENT FOR ONLINE CONSULTATIONS**

By law, all organisations that use personal information (personal data) must provide a clear description of how it is used and provide any related information to ensure the processing is carried out lawfully and fairly (this will be in addition to your Practice's Privacy Notice, which should be available to patients, e.g. practice website or from reception when requested).

The additional information below only applies to the use of your information when you use our online consultation service.

### **PRACTICE CARRYING OUT OWN CONSULTATIONS via AccuRx Our Online Consultation Service**

During the course of this online consultation with a clinician from The Whitehorse Practice, information will be shared between myself (the clinician) and you (the patient).

All information will be held in confidence and its use is covered by the Data Protection Act 2018 as well as the NHS Care Record Guarantee, which governs how the NHS can use your data.

Information will only be used by and shared with those who have a legitimate need to access the information to provide health care. The only information to be recorded and captured is the medical outcome of this discussion, which will be included on your patient record.

NHS Digital have said that it is fine to use video conferencing tools such as Skype, WhatsApp, Facetime, as well as other commercial products such as AccuRX designed specifically for this purpose.